

BLACK COUNTRY LIVING MUSEUM MEMBERSHIP TERMS & CONDITIONS

1. Membership is valid for a period of one year from the date of purchase.
2. Membership prices for 2026:
 - Individual (for one named person) - £49.95
 - Joint (two named adults living at the same address) - £79.95
 - Small Family 1 (one adult and up to three children aged 3 – 15) - £84.95
 - Small Family 2 (two adults and one child aged 3 – 15) - £89.95
 - Medium Family (two named adults and up to two children aged 3 – 15) - £99.95
 - Large Family (two named adults and up to three children aged 3 – 15) - £109.95

Membership is non-refundable. Gift memberships must be redeemed within 12 months of the purchase date. Any upgrades must be made within a month of purchase. The Museum reserves the right to increase membership prices without prior notice. Any price increase will apply at renewal.

3. Membership cards are non-transferable and may only be used by the named cardholder. For Joint and Family memberships, all named cardholders must present their cards when visiting together. The Museum carries out occasional spot checks and may request photo ID. If staff reasonably believe a membership card is being misused and acceptable ID cannot be provided, entry will be refused and the card retained.
4. Membership allows unlimited access to the Museum during normal opening hours for the named members and, where applicable, children covered by a Family membership. Entry to special events, whether during or outside normal opening hours, is not included and requires an additional ticket. Any young person aged 15 or under must be accompanied by an adult aged 16 or over.
5. A 20% discount on food and drink is available to members at Café Black Country, The Workers' Institute & Café, Hobbs' and Sons Fish & Chip Shop, Veal's Baker's Shop, T. Cook's Sweet Shop, Bottle & Glass Inn, Elephant & Castle Pub, and Marsh & Baxter. The discount applies to members only, cannot be used with other offers, and does not apply to alcoholic beverages. Membership cards must be presented at the start of the transaction.
6. A 20% discount is available to members at the Museum Shop, H. Morrall's Gentlemen's Outfitters, Stanton's Music Shop, and Spring Hill Post Office. The discount applies to members only and cannot be used with sale items or other offers. It does not apply to alcoholic products, canal art products, postage stamps, or car park tokens. Membership cards must be presented at the start of the transaction.
7. Members receive a 20% discount on full-price special event tickets, excluding Red by Night. The discount applies to the number of individuals covered by the membership. For example, an Individual membership receives a discount on one adult ticket, while a Medium Family membership receives discounts on two adult tickets and up to three child tickets.

8. During priority booking periods, members may purchase up to six additional full-price tickets for friends and family, in addition to tickets for those covered by the membership.

Peaky Blinders Nights are adult-only events (16+). Tickets for these events may only be purchased for adult members named on the membership. A valid membership number must be provided to access priority booking by phone. Members may also be asked to confirm identity. Priority booking is also available online using member login details.

9. One free car parking token is provided per visit on exit when a valid membership card is shown. The token is valid only for use in the Museum car park. Parking spaces cannot be guaranteed. Membership does not cover parking charges incurred elsewhere.
10. Membership includes three Family and Friends discounted tickets, each offering 25% off single daytime admission. Each discounted ticket is valid for one person, can be used once only. Discounted tickets do not qualify for an UnChained Pass, cannot be used for Family tickets, exclude evening events and tailored experiences and require the non-member visitor to be accompanied by a member.
11. Priority booking notices and the Member What's On guide are sent by email only. It is the responsibility of the member to ensure their email address and contact permissions are accurate and up to date.
12. Some members-only experiences may incur an additional charge.
13. Member data is held by Black Country Living Museum in accordance with relevant regulation to provide membership information, news, and offers. Full details are available in the Museum's [privacy policy](#).
14. Gift memberships become active once redeemed. To activate a gift membership, the recipient must provide their name, the name of any second cardholder (for Joint or Family memberships), address, and email address.
15. In exceptional circumstances, the Museum reserves the right to withdraw membership benefits at any time without prior notice or compensation. The Museum also reserves the right to refuse or terminate membership at any time.
16. Membership welcome packs can take up to 14 days to process. Your membership is active from purchase, you can access most of your membership benefits before receiving your pack: To visit - simply give your name and provide photo ID at the Admission Tills and the team will issue you with a temporary membership card for the day to access your onsite discounts. To book - login here with your registered email address, and book an exclusive Get Closer members event, or use your members discount on special event tickets.
17. Membership welcome packs may take up to 14 days to process. Membership benefits are active from the date of purchase. Before receiving a welcome pack, members may visit by providing their name and photo ID at Admissions, where a temporary membership card will be issued for the day. Members can also book exclusive events or discounted tickets online using their registered email address.